

VISUAL STORY

SWANSEA GRAND THEATRE



This is Swansea Grand Theatre, welcome!

This story will help prepare you for your visit.

Visiting Swansea Grand Theatre

When you walk down Singleton Street you will see our big building, near the carpark.



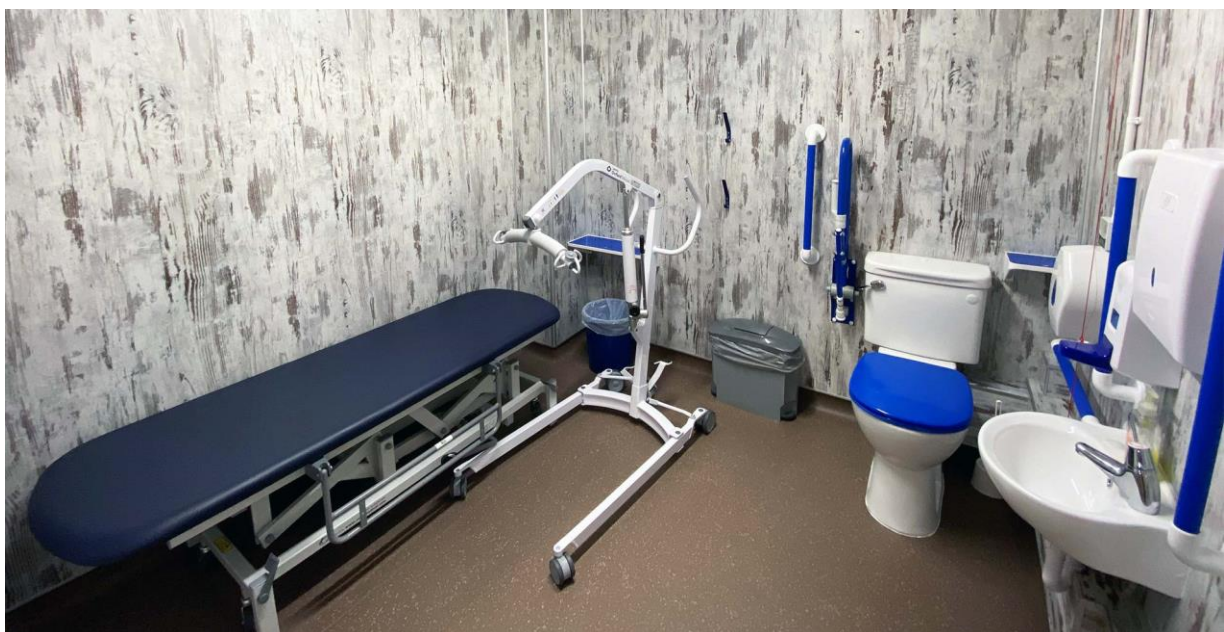
You will walk through the front door and into the foyer.



In front of you, you will see our box office and our staff. They will give you your tickets for the show. They can answer any questions you might have about the theatre.



If you need the toilets, there are ladies' toilets and an accessible toilet on the right hand side corridor by the Box Office. You can find more toilets and men's toilets on each theatre level.



This is the accessible toilet.

A speaker will tell you when the door to the theatre is open. This means you can go in if you like.



This is our theatre. You and other people with tickets to see the show can sit down in the red seats. Your ticket will tell you which seat you can sit in, but you can ask one of the ushers if you need help.



If you need a booster seat to see the show you can get one near the back wall of the auditorium.



If you come to a regular performance just before the show starts the big lights will go out very slowly and it will go dark. Some people might still be making a little bit of noise, but this is nothing to be worried about.

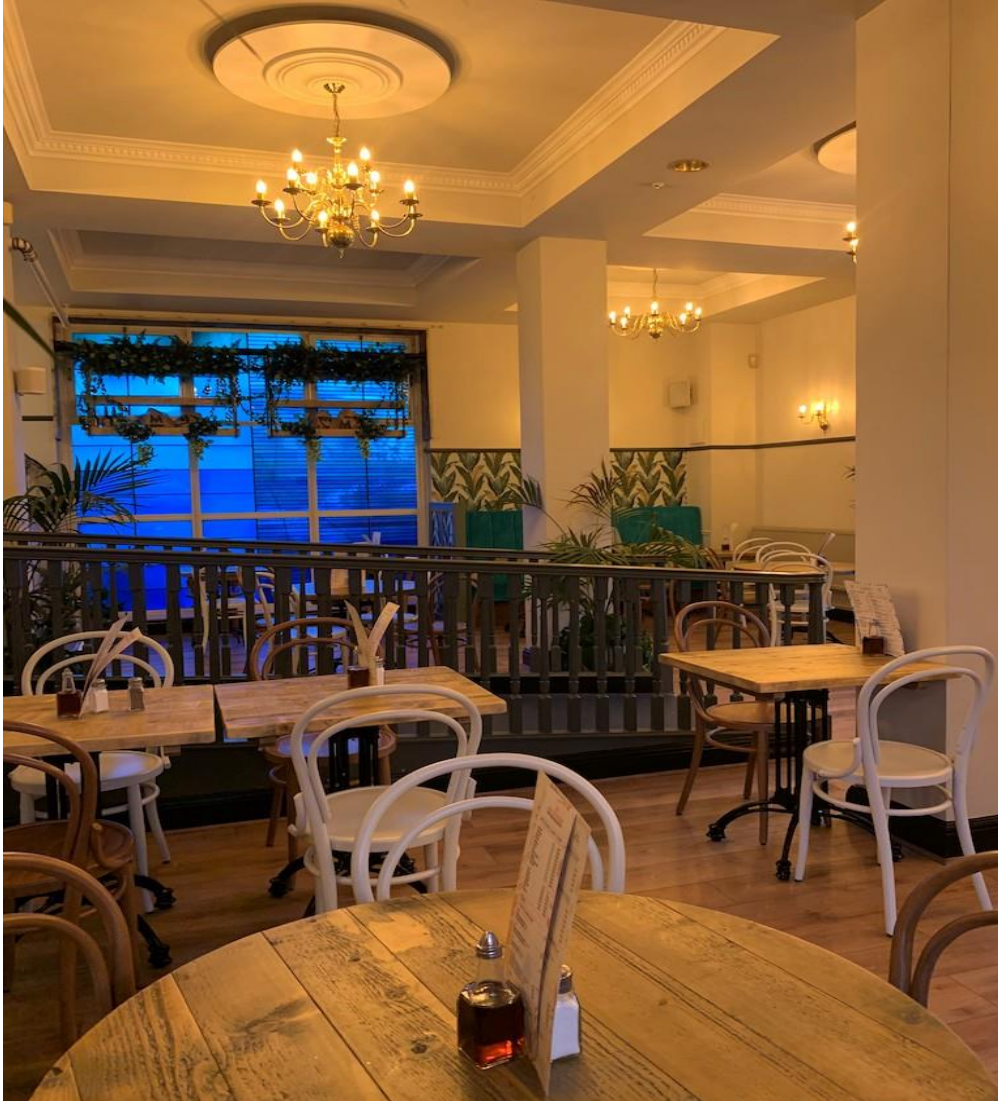
Then the actors will come on stage and the show will start.

If you come to a Relaxed Performance the big lights will stay on throughout the show and you can make noise and move around.

If you need to take a break or go somewhere quiet a breakout room is available for you to go to at any time in the Circle Bar.

In the middle of the show, we might have a break. This break is called an interval.

During the break, you can leave your seat to buy food and drinks or go to the toilet.



This is the Malthouse bar and restaurant on the ground floor, they sell food and drinks.

There will be a bell to signal the end of the interval. This means it is time for you to return to your seat to see the rest of the show.

At the end everyone will clap their hands. This lets the actors know that everybody has enjoyed watching the show.



We hope you enjoy your visit!

If you have any questions before you visit, you can email swansea.grandfrontofhouse@swansea.gov.uk or telephone 01792 475715